












Appendix 2 - Managing Resources (Finance) and business improvement (performance) scorecard quadrants 1 and 2

<p>Leader Portfolio.</p> <p>Cllr. Martin Tett</p>	 <p>Strategic Plan</p>	<p>Link to Strategic Plan 2015-17 priorities and results.</p> <p>Creating Opportunities & Building Self Reliance Key results sought</p> <ul style="list-style-type: none"> Buckinghamshire Residents are skilled and ready for employment <p>Keeping Buckinghamshire Thriving and Attractive Key results sought-</p> <ul style="list-style-type: none"> The creation of more jobs for local people Improved access to high speed broadband
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Financial Performance – Leader Portfolio					
Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE	5,711	5,693	-18	-0.3%	
<u>REVENUE – COMMENTS</u>					
Overall the Leaders portfolio is forecasting an underspend of £18k (0.3% of budget).					
Action is being undertaken on Digital First and Strategic Options Appraisal savings targets of £6k, these are unlikely to be achieved this financial year. Strategy & Policy are underspending by £24k, and are managing pressures within their overall position.					

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
CAPITAL					
Released	4,339	4,902	563	13.0%	
Unreleased	15,839	5,257	-10,583	-66.8%	
Ringfenced funding	-17,219	-8,401	8,818	51.2%	
<u>CAPITAL - COMMENTS</u>					
The service is working with BTVLEP to find the optimal solution with regards to the timing of the use of LEP funds (government grant) and BCC contributions. This may impact when BCC funds are applied resulting in slippage from 15/16 to 16/17. Some of the Local Growth Fund Schemes (LEP schemes) have not been forecast as a result of this. A report is being prepared for Asset Strategy Board.					

Non-Financial Performance – Leader Portfolio								
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
Buckinghamshire residents are skilled and ready for employment								
1. Decrease the percentage of year 12-14 cohort not in education, employment or training. (NEET) (Lower percentages are better) (Outcome measure)	3.2% (Nov/Dec /Jan) (Dept. for Education)	2014/15 (Nov/Dec/Jan) S. East 4.2% BCC 3.2%	3.2%	2.8%	2.9% Quarter 2 (Jul-Sep)			For the same period last year, Buckinghamshire had NEETS of 3.7%
2. Decrease the no. of young people whose NEET status is unknown Lower percentages are better (Outcome measure)	2.4 % (Nov/Dec /Jan) (Dept. for Education)	2014/15 (Nov/Dec/Jan) S East 12.5% Bucks 2.4%	Q1 2% Q2 no target (See narrative) Q3 2% Q4 2%	1.9%	13.0% Quarter 2 (Jul-Sep)	 Compared to same period in 2014/15	 Compared to same period 14/15	Quarter 2 results always show a fall in performance compared to Q1. On the 1 st September each year Department for Education rules dictate that the Yr. 12-14 cohorts in each local authority are all made Unknown. In Buckinghamshire's case this means around 17K young people who need to be tracked and supported into appropriate education or training . Performance this year has improved on the same period last year when there were 20.9% "unknown".
The creation of more jobs for local people								
3. No. of business assisted by Bucks Business First (Activity/Demand measure)	3329		1750	1410	2029 Apr-Aug			.
4. No. of new jobs created by Bucks Business First. (BBF) (Outcome contribution measure)	Q1 9 Q2 343 Q3 413 14/15 724		500 Annual target	54	112 Apr-Aug	N/A Performance to be updated when full Q2 data available in November	NA	July = 31, August = 50
5. Percentage of invoices from small & medium providers paid within 10 days. (All portfolios) (Higher % better)	86.9%		87.0%	89.6%	88.5% Apr-Sept			

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
6. Increase the rate of new businesses registering within Bucks (Higher rates are better) (Outcome measure)	(2013) 3570 businesses 86.7 per 10,000 residents	(2013) Bucks 86.7 S. East 71.5 GB 67.5 per 10,000 residents	No target set	Annual Measure due December 2015		Annual data No target set	n/a	Data for this indicator is published by Office for National Statistics in December each year for the previous 12 months. Data for this indicator will therefore be published in December 2015 for the period Jan-Dec 2014.
Survival rate of businesses within Bucks (Higher percentages are better) (Outcome monitor)	(2013) 46% of firms surviving 5 years or more	(2013) Bucks 46% S. East 44.3% GB 41.5%	Monitor only	Annual Measure due December 2015		Monitor only	na	Data for this indicator is published by Office for National Statistics in December each year for the previous 12 months. Data for this indicator will therefore be published in December 2015 for the period Jan-Dec 2014.
7. Decrease the number of businesses ceasing to trade (Lower rates are better) (Outcome measure)	(2012) 2650 businesses 65 per 10,000 residents.	(2013) Bucks 65 S. East 51.9 GB 46.2 per 10,000 residents	No target set	Annual Measure due December 2015		Annual data No target set	n/a	Data for this indicator is published by Office for National Statistics in December each year for the previous 12 months. Data for this indicator will therefore be published in December 2015 for the period Jan-Dec 2014.
Employment in Bucks as a % of the working age group 16 – 64 (Higher percentages are better) (Outcome monitor)	78.57%	Bucks 78.5% S East 76.6% England 72.9%	Monitor only No target set	Next data due during October 2015		No target set		Data for the year ending March 2015 have been released. Employment rate for the county's working age residents now stands at 78.5 per cent – a 0.2 percentage point fall on the published estimate but within the confidence interval (+/-2.4 percentage points)

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative	
Claimant count in Buckinghamshire (JSA) 16-64 (Lower is better) (Outcome monitor)	0.9% (2,881 people) March 2015	Bucks 0.8% S East 1.0% England 1.7% June 2015	Monitor only. No target set	2715 People (0.8%) (June)	2745 People (0.9%) (August)	No target set	Monitor only.	Slight increase in numbers	
Improved access to high speed broadband									
Increase superfast broadband coverage (Outcome monitor)	Key milestone and targets for broadband projects were met.		Key milestone and targets for broadband projects remain on track		Overall status	Programme status	Budget status	Risk/Issues status	Resources status
					GREEN	GREEN	GREEN	AMBER	GREEN

Community Engagement & Public Health Portfolio.

Cllr. Martin Phillips



Strategic Plan

Link to Strategic Plan 2015-17 priorities and results.

Creating Opportunities & Building Self Reliance

Key results sought

- Buckinghamshire communities are supported to help themselves
- Buckinghamshire communities are safe places to live
- Improved health and wellbeing for all of our residents

Keeping Buckinghamshire Thriving and Attractive

Key results sought-

- The creation of more jobs for local people
- Improved access to high speed broadband






Financial Performance – Community Engagement & Public Health Portfolio

Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE	11,664	11,669	5	0.0%	
REVENUE – COMMENTS					
Communities and Public Health are showing a breakeven outturn forecast. An overspend in the museum and coroners services is offset by savings due to efficiencies in Wycombe project and Customer Contact Centre. Any in year over/under spends in Public Health will be offset against their ring-fenced reserve.					
CAPITAL					
Released	390	390	0	0%	
Unreleased	0	0	0	0%	
Funding	-121	-121	0	0%	



CAPITAL - COMMENTS

Halton Museum environmental controls & Buckingham library refurbishment are on target to be completed by end of the current financial year.

Non-Financial Performance – Community Engagement and Public Health Portfolio

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
Buckinghamshire communities are supported to help themselves								
1. Number of individual young people accessing community leased BCC youth centres (Higher numbers are best) (Activity/Demand indicator)	1883 average per quarter		1850 average per quarter	1901 (provisional)	Data not available at time of reporting	 Based on Q1		
2. Number of sessions provided for young people at community leased BCC youth centres. (Higher numbers are best) (Activity/Demand measure)	1562 total Q4 422		Q1 271 Q2 542 Q3 813 14/15 1084	318 (provisional)	Data not available at time of reporting	 Based on Q1	 Compared to Q4 14/15	
Number of visitors to community run libraries versus the numbers of visitors to County libraries (Higher numbers are better) (Activity/Demand measure)	22% (353,126) community libraries 78% (1,238,994) county libraries		Monitor only. No target set	87,099 (23%) Community Libraries 285,864 (77%) County Libraries Q1 (Apr-Jun)	93,841 (25%) Community Libraries 288,897 (75%) County Libraries Q2 (July – Sept)	Monitor only No target set		




Non-Financial Performance – Community Engagement and Public Health Portfolio

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
3 Increase usage of digital online library services. (Downloads of ebooks, eaudio and emagazine) (Higher numbers are better) (Activity/Demand measure)	81,220 Q1 19,029		21,250 each quarter 2015/16 85,000	21,932	23,776 Q2 (July-Sept) 45,708 Year to date Apr-Sept	 (Ytd Apr-Sept)		
4. Increase the percentage of calls resolved at first point of contact (Higher percentages are best) (Quality measure)	81.7%		Definition of indicator changed. Target to be set based on new baseline	83.0%	66% Q2 (July-Sept)	No target	Comparison not possible	Following the introduction of the new telephony data system, the contact centre has changed the definition for this indicator during 2015/16 A target is still to be set based on the new definition. Results from Q2 onwards are not comparable with 14/15 or Q1 15/16 results
5 Decrease in the percentage of people who phoned the Council when they could have used the website (Activity/Demand measure)	20.5% decrease compared to 13/14 23.3% of people phoned when they could have used the website during 14/15			Data not yet available	Data not available at time of reporting	No data	No data	Work is underway to be able to obtain results for this indicator later in the year from the new telephony data system.

Non-Financial Performance – Community Engagement and Public Health Portfolio





Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
Buckinghamshire communities are safe places to live								
Monitor the number of domestic burglaries and the increase or decrease compared to the same period previous year (Outcome Monitor)	8% reduction		Monitor only No target set	16% Reduction Apr-July 2015 compared to Apr-July 2014	21% Increase (55 more burglaries) July-Sep 2015 compared to July-Sep 2014	No target set	Percentage increasing compared to same period last year	Local Policing Area Q2 15/16 comparison with Q2 14/15 <u>Aylesbury Vale</u> Increase of 11% (9 more burglaries) <u>Chiltern & South Bucks</u> Increase of 34% (31 more burglaries) <u>Wycombe</u> Increase of 17 % (15 more burglaries) <u>Bucks as a whole</u> Increase of 21% (55 more burglaries)
6 % reduction in re-offending from those on the re-offending programme (Integrated Offender Management) (Outcome contribution measure)	Waiting final police data		No target set	Data not available at time of reporting				
Number of trading standards contacts (Activity/Demand Monitor)	1252		Monitor only No target set	Full Q1 data not available – see narrative	190 Q2 (July-Sept)	Monitor only No target set		A new IT system has been introduced but has not been fully available during Q1. Work continues to embed data recording processes following the setting up of the joint service with Surrey..

Non-Financial Performance – Community Engagement and Public Health Portfolio






Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
7 % of trading standards demand resolved for the client (Higher % are better) (Outcome measure)	80%		Q1 no target Q2 to Q4 80%	Full Q1 data not available – see narrative	53% Q2 (July-Sept)		N/A	A new IT system has been introduced but has not been fully available during Q1. There may be some data recording issues which are affecting the result for this indicator. Work continues to embed data recording processes following the setting up of the joint service with Surrey..
8. Improvement in risk category for those clients working with the Independent Domestic Violence Adviser from initial assessment to close of case (Higher % are best) (Outcome contribution measure)	75.4%		60.0%	72.6% Apr - Jun	77.5% Apr-Sept			

Improved health and wellbeing for all of our residents






Non-Financial Performance – Community Engagement and Public Health Portfolio

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
<p>9 Percentage of the eligible population* invited to an NHS Health Check</p> <p>* There are 159,356 eligible people in Bucks for invite. (This figure is updated each year)</p> <p>This is a 5 year programme so the annual target is to offer the check to 31,871 people during 2015/16 (i.e. one fifth of the 5 year total)</p> <p>(Higher % are better)</p> <p>(Activity measure)</p>	<p>111.5%* (31,544 people)</p> <p>(22.3% of 5 year eligible population) *</p>	<p><u>2014/15</u></p> <p>Percentage of 2014/15 annual eligible population</p> <p>England 98.4%</p> <p>Thames Valley 98.9%</p> <p>Bucks 111.4%</p>	<p>7968 people each quarter</p> <p>(this is 25% of the full year 15/16 annual target of 31,871 people)</p>	<p>8636 people invited</p>	<p>Data not available at time of reporting</p>	<p></p> <p>Based on Q1 data – already discussed at Cabinet in September</p>	<p></p>	
<p>10 Percentage of people that received an NHS Health Check (Higher % are better)</p> <p>(Outcome measure)</p>	<p>48.2% of the people eligible to be invited (15,214 people)</p>	<p><u>2013/14</u></p> <p>People receiving a check as a % of those invited during the year).</p> <p>England 45%</p> <p>Thames Valley 45%</p> <p>Bucks 45%</p> <p>Quarterly average</p> <p>England 11.25%</p> <p>Thames Valley 11.25%</p>	<p>50% of those offered a health check during the quarter</p>	<p>3673 people received a check</p> <p>42.5% of people offered a check</p>	<p>Data not available at time of reporting</p>	<p></p> <p>Based on Q1 data – already discussed at Cabinet in September</p>	<p></p>	<p>Underperformance already discussed at Cabinet on 7th September 2015.</p> <p>Comments from Q1</p> <p>This year is the fifth year of the programme for the majority of GP practices & most have invited individuals based on risk (e.g. starting with those with the highest risk in year one), which may have impacted on uptake.</p> <p>Action: Engaging practices with newsletter and training sessions</p> <p>Working with CCGs to encourage practices to engage with programmes</p> <p>Review and simplification of service specification for 2016/17</p>

Non-Financial Performance – Community Engagement and Public Health Portfolio

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
								Outreach provider increasing in delivery of programme including provision of pharmacy NHS Health Checks.
11. Percentage of sexual health clients offered an appointment in 48 hours (Demand/timeliness monitor)	100%		98%	100%	Data not available at time of reporting	 Based on Q1 data – already discussed at Cabinet in September	.	
12. Number of current smokers achieving a 4 week quit (Outcome monitor)	1702		1800	186	Data not available at time of reporting	 Based on Q1 data	 Compared to Q1 14/15	Significant decline in smoking quitters in Bucks in Q1 which is reflected across the country. Nationally the decline is even greater than in Bucks. An audit of the pharmacies and practices has taken place to understand what further can be done to improve and actions are now being implemented. The use of digital technology to improve engagement with residents is being explored.. Ongoing work is being done in secondary care to improve referrals, including a smoking in pregnancy audit.
13 Percentage of smokers attempting who achieve a quit (Higher % are better) (Outcome contribution measure)	59%	<u>2013/14</u> England 51% S East 55%	50%	56%	Data not available at time of reporting	 Based on Q1 data		

Non-Financial Performance – Community Engagement and Public Health Portfolio

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
14 Percentage of clients attending community weight management services who complete a 12 week attendance who achieve a 5 – 10% weight loss (Higher % are better)	63%		40%	Data not available at time of reporting				
15 Successful completion of alcohol treatment (Higher numbers are better) (Outcome contribution measure)	49.6% rolling 12 months to March 2015		50.0%	44.8% Rolling 12 months to June 2015	Data not available at time of reporting	 Based on Q1 data – already discussed at Cabinet in September		Underperformance already discussed at Cabinet on 7th September 2015 Comments from Q1 There has been an increase in clients during 2014 which led to longer waiting times. This is still impacting on current performance.. A new assessment and referral process is being introduced in October which should allow more clients to be seen Currently looking at how to increase further outreach and out of hours support.
16 Successful completion of drug treatment (Higher numbers are better) (Outcome contribution measure)	14.6% Rolling 12 months to March 2015		15.0%	14.6% Rolling 12 months to June 2015	Data not available at time of reporting	 Based on Q1 data – already discussed at Cabinet in September		
17 Proportion of drug clients who successfully complete treatment and then re-present within 6 months (Lower % are better)	6.5%		Less than 16%	9.9%	Data not available at time of reporting	 Based on Q1 result		

Non-Financial Performance – Community Engagement and Public Health Portfolio

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
(Quality measure)								
18 Proportion of alcohol clients who successfully complete treatment and then re-present within 6 months (Lower % are better) (Quality measure)	8.3%		Less than 16%	8.4%	Data not available at time of reporting	★ Based on Q1 result	↓	
19 Total footfall of people per year involved with health walks (Higher numbers are better) (Activity/Demand indicator)	32,799 Q1 7,837		7000 each quarter 28000 15/16	8277	Data not available at time of reporting	★ Based on Q1 result		

Health and Wellbeing Portfolio.

Cllr. Mike Appleyard





[Link to Strategic Plan 2015-17 priorities and results.](#)

Safeguarding our vulnerable

Key results sought







- Vulnerable adults are safe and protected from harm
- Vulnerable adults are supported to lead independent lives




Financial Performance – Health & Wellbeing Portfolio







Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE	121,328	123,023	1,695	1.4%	
<u>REVENUE – COMMENTS</u>					
<p>There is a £5m forecast overspend in Older people generated by cost pressures in the nursing, Dom care, day services, fairer charging income and direct payment area. Day services include increase in client transport (circa £400k) for month 6.</p> <p>There is a £2.9m forecast overspend in Learning Disabilities created by pressures in supported living and direct payments. There is potentially further risk if services are unable to recover Continuing Health Care income.</p> <p>The service has identified an action plan for £6.2m which will mitigate the overspend. Hence the likely outturn is £1.7m.</p> <p>The service has made a bid request for £1.3m drawdown from contingencies.</p>					
CAPITAL					
Released	1,808	1,821	13	0.7%	unreleased
Unreleased	4,357	200	-4,157	-95%	
Funding	-975	-989	-14	1.4%	





Financial Performance – Health & Wellbeing Portfolio



Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
<u>CAPITAL - COMMENTS</u>					
Capital budget slippage relates to unreleased budget for Orchard House and Special Nursing Provision. Asset Strategy Board has agreed to proceed with Orchard House, however additional funding will be required for future years.					

Non Financial Performance – Health & Wellbeing Portfolio								
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest Performance	Getting better or worse	Narrative
Vulnerable adults are supported to lead independent lives								
1 Proportion of adults with learning disabilities who live in their own home or with their family (Higher % are better) (Outcome measure)	62.8%	14/15 % England 73.3 S East 68.5 Bucks 62.8	65.0%	60.0%	65.1% Sept		 Compared to Q1 15/16 result	
2 Proportion of adults in contact with secondary mental health services who live independently with or without support (Higher % are better) (Outcome measure)	62.7%	14/15 % England 59.7 S East 51.0 Bucks 62.7	77.7%	No data	78.6% Sept		 Compared to 2014/15 final	
3 Permanent admissions to residential care. (18-64 yr. old) Per 100,000 of population Lower figures are better (Outcome measure)	11.7 per 100,000 (provisional)	13/14 rate per 100,000 England 14.4 S East 15.0 Similar LA 13.7 Bucks 16.3	Rate per 100,000 Q1 3.8 Q2 7.5 Q3 11.3 15/16 15.0	1.0	3.3 (YTD Apr-Sept)		 Compared to 15/16 Q1 result	

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest Performance	Getting better or worse	Narrative
Total number of adults (18-64) permanently in residential / Nursing Care (Outcome/Demand monitor)	397 (31 st March 15)		Monitor only. No target set	399 30.6.15	396 (Sept)	Monitor only. No target set	 No. declining	
Number of adults (18-64) permanently admitted in year (Outcome/Demand monitor)	36 (Apr-Mar)		Monitor only. No target set	9	14 (Sept)	Monitor only No target set	N/A	
Number of adults (18-64) leaving residential / Nursing care in year. (Outcome/Demand monitor)	44 (Apr-Mar)		Monitor only. No target set	6	16 (Sept)	Monitor only No target set	NA	
4 Number of people receiving monitored assistive technology (Higher nos. are better) (Prevention matters) (Demand measure)	4927		Q1 4728 Q2 4986 Q3 5243 15/16 5500	4603	4838 (As at 30 th Sept)		 Compared to 15/16 Q1 result	Additional resources are now in the assessment team which should mean that the target will be met by the end of the year.
5 Percentage of older people still at home 91 days after hospital discharge. (re-ablement) (Measured for 1 qtr. of the year only) (Higher % are better) (Contribution to outcome measure)	71.1%	14/15 % England 82.1 S East 79.4 Bucks 71.1	75%	Annual data available Q4				Data collected between October and December, reported at the end of March only

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest Performance	Getting better or worse	Narrative
6 Number of delayed transfers of care from hospital which are attributable to social care (Rate per 100,000 population) (Lower rates are better) (Quality measure)	0.9	14/15 Rate per 100,000 England 3.7 S East 4.0 Bucks 0.9	Q1 0.5 Q2 1.0 Q3 1.5 15/16 2.0	1.4	1.6 (Average Apr-Sep)		 Compared to 15/16 Q1 result	There have been difficulties in sourcing packages of care in a timely manner which is affecting performance. In the build-up to winter, we have developed very clear plans with health partners to address this and other winter pressures to manage and reduce delays as far as possible. In comparison to our benchmarking group of 16 similar local authorities, our current outturn equates to the second highest performance in the group.
7 Percentage of Community Based Services users receiving an annual review (Higher % are better) (Quality measure)	88.3%		Q1 21.3% Q2 42.5% Q3 63.8% 15/16 85%	14.9%	31.6% (YTD Apr-Sep)			There is a robust plan in place to increase the number of clients receiving an annual review towards the target and this plan is reviewed regularly. Review processes and procedures have been revised which should lead to an improvement in performance, although the target will remain challenging.
8 Permanent admissions to residential care. (Older people). Per 100,000 of population (Lower figures are better) (Outcome/demand measure)	553.5 per 100,000 (provisional)	2013/14 Rate per 100,000 England 650.6 S East 625.8 Similar LA 628.4 Bucks 664.4	Q1 174.3 Q2 348.5 Q3 522.8 15/16 697.0	7.6	143.8 (YTD Apr-Sep)			

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest Performance	Getting better or worse	Narrative
Total number of Older People permanently in Residential / Nursing care (Outcome/demand measure)	1205 (March 2015)		Monitor only No targets set	1199 30.6.15	1202 (Sept)	Monitor only. No target set		
Number of permanent Older People admissions in year (Outcome/demand measure)	509 (April-March 2015)		Monitor only No targets set	131	258 (Sept)	Monitor only. No target set	N/A	
9. Proportion of people receiving direct payments (Higher percentages are better) (Quality measure)	30%	14/15 % BCC 30.0 England 26.5 S East 28.3	Q1 17.7% Q2 21.8% Q3 25.9% 15/16 30%	16.8%	33.5% (YTD Apr-Sept)			
Vulnerable Adults are safe and protected from harm								
10 The overall satisfaction of service users and their carers with adult social care services. (Higher percentages are better) (Outcome/quality measure)	58.5%	14/15 % clients satisfied England 64.7 S East 65.6 Bucks 58.5	60%	59% Based on local survey – see narrative	57% (Interim – see narrative)	 Based on local survey – see narrative	See narrative	This is indicative performance reported through the monthly service user survey and will not impact on year end outturn. There is an improvement plan in place for this indicator which is reviewed regularly. Monthly monitoring of this indicator is taking place.

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest Performance	Getting better or worse	Narrative
<p>11. Percentage of placement service users receiving a review</p> <p>(Higher percentages are better)</p> <p>(Quality measure)</p>	85.4%		<p>Q1 21.3%</p> <p>Q2 42.5%</p> <p>Q3 63.8%</p> <p>15/16 85.0%</p>	16.8%	<p>35.2%</p> <p>(YTD Apr-Sept)</p>			There is a robust plan in place to increase the number of clients receiving an annual review towards the target and this plan is reviewed regularly. Review processes and procedures have been revised which should lead to an improvement in performance, although the target will remain challenging.
<p>Social Care related quality of life</p> <p>(Result is an average score based on responses to 8 questions in the ASC survey)</p> <p>(Higher scores are better)</p> <p>(Outcome monitor)</p>	18.8	<p>14/15</p> <p>England 19.1</p> <p>S East 19.4</p> <p>Bucks 18.8</p>	Monitor Only	19.5	<p>18.9</p> <p>(Interim – see narrative)</p>	Monitor only	See narrative	This is indicative performance reported through the monthly service user survey and will not impact on year end outturn. There is an improvement plan in place for this indicator which is reviewed regularly. Monthly monitoring of this indicator is taking place.
<p>Proportion of people who use services who say those services make them feel safe & secure</p> <p>(Higher % are better)</p> <p>(Contribution to outcome measure)</p>	75.6%	<p>14/15 %</p> <p>England 84.5</p> <p>S East 85.5</p> <p>Bucks 75.6</p>	Monitor only	86%	<p>87%</p> <p>(Interim – see narrative)</p>	Monitor only No target set	See narrative	See commentary above. Based on local survey.

Children's Services Portfolio.

Cllr. Lin Hazell



Link to Strategic Plan 2015-17 priorities and results.

Safeguarding our vulnerable

Key results sought

- Vulnerable children are safe and protected from harm

Financial Performance –Children's Services Portfolio


Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE Children's Services	54,665	56,169	1,504	2.8%	

REVENUE – COMMENTS

- Children's Services received investment following (i) the Member-led task and finish group recommendations and (ii) in response to the Ofsted recommendations. Despite this the Business Unit is forecasting to overspend by c £3.7m before management actions to reduce this.
- These forecasts are based on complex and volatile volumes and therefore forecasts may move significantly by year end (c. £+/- £0.5m on both Children's Care and Client Transport).
- The Business Unit continues to work as a whole to manage pressures and the Business Unit Board has identified some potential mitigating actions, although these will not offset the full overspend position.






Children's Services £2.5m pressure before £1m actions

- Children's Services pressures are mainly due to the high number of agency staffing still needed to meet recommendations made by OFSTED. This is the single largest staffing budget in the Council.
- There is also a pressure on the cost of looking after children in care (of any type) which per child is very expensive and hard to predict, including unaccompanied asylum seekers and families with no recourse to public funds.
- Mitigating action proposals equate to c. £1.0m, however some of this is probably unacceptable risk. (c £300k low risk/c £800k high risk).
- There is also an opportunity to use some reserves and contingency differently if Cabinet agree.





CAPITAL Released Unreleased	258	262	4	1.7%	
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Children's services hold only a small capital budget. Released spend is currently forecasted to be 4k over budget on improvements relating to OFSTED recommendations.




For Children's Service performance, an overall indicator has been introduced which provides a Red Amber or Green status based on a number of more specific performance measures appearing underneath – thereby increasing the number of measures shown. (The overall higher level indicator is counted in the balanced scorecard.)

Non-Financial Performance – Children's Services Portfolio								
Performance Measure.	2014/15 Provisional.	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
Vulnerable children are safe and protected from harm								
Overall Indicator:- 1 Understanding where either support or appropriate safeguarding interventions are required								
Number of new contacts each quarter (Demand measure)	16294 (1382.2 per 10,000) (average 4074 per quarter or 345.6 per 10,000 per quarter)		Monitor only No target set	3919 (329.6 per 10,000 children)	3657 (Q2 Jul-Sep) (307.5 per 10,000 children)	Monitor only. No target set		
Number of new referrals each quarter (Demand measure for social care) (Outcome measure for prevention work)	5134 (435.5 per 10,000) (average of 1284 per quarter or 108.9 per 10,000 per quarter)	2013/14 Rate / 10,000 children: Eng 573.0 S East 543.9 Similar 403 Bucks 622.3 Quarterly rate Eng 143.3 S East 136.0 Bucks 155.6	Monitor only No target set	1353 (113.8 per 10,000 children)	1147 (Q2 Jul-Sep) (96.46 per 10,000 children)	Monitor only. No target set		
1a Percentage of repeat referrals being referred in last year (Lower % are better) (Quality measure)	28% (1401)	2013/14: Eng. 23.4% S East 28.1% Similar LAs 23.4% Bucks 34.6%	23%	23% (312 referrals)	27% (Q2 Jul-Sep) (304 referrals)			% of repeat referrals have remained relatively stable since May 2015 (between 26% and 28%). The Q1 result was affected by the low figure in April of just 16%. The average throughout 2014/15 was 28% As the new Threshold document and the MASH process are further embedded, following the recent refresh and dissemination. The rate should reduce as referrers are clearer about making the right decision for children at the right time. .

Non-Financial Performance – Children’s Services Portfolio								
Performance Measure.	2014/15 Provisional.	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
1b % of referrals where a decision was made within 24 hours (Timeliness measure)	25%		100%	38%	44% (Q2 Jul-Sep)			New management arrangements are now in place to be able to have a decision made by a qualified social worker within 24 hours. The impact of these changes will show in the results from 1st Sept onwards.
1c Percentage of continuous assessments completed in 45 Days Higher % are better (Timeliness measure)	78%	<u>2013/14 Continuous assessments</u> England 82% S East 81% Not all LA s were using continuous assessments during 13/14 following the change from core and initial assessments.	90%	86%	75% (Q2 Jul-Sep)			Some resourcing issues in the Assessment Teams over the summer months caused this drop in performance. Regular reports are now available to the Head of Service and Practice Improvement Manager to ensure that they can proactively monitor performance and challenge practice, and ensure that there is a clear narrative about any child’s journey that is going out of timescale.
Overall Indicator:- 2 Providing family support that ensures appropriate safeguarding interventions are in place								
Monitor Total number on a Child Protection Plan (CPP) (Demand/outcome measure)	318 at 31.3.15 27 (rate per 10,000 children)	31.3.14 (Rate per 10,000 children) England 42.1 S East 38.1 Similar LA 34.3 Bucks 20.6	Monitor only No target set	393 As at 30 th June (33.1 per 10,000 children)	414 30.9.15 (34.8 per 10,000 children)	Monitor only No target set	Monitor only	

Non-Financial Performance – Children’s Services Portfolio								
Performance Measure.	2014/15 Provisional.	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
Monitor Number of children starting on a CPP (Demand/outcome measure)	432 (36.7 per 10,000 children) (average of 108 per quarter or 9.2 per 10,000)	During 2013/14 (per 10,000 children) Eng. 52 S East 45.4 Bucks 24.7 Average per quarter Eng 13 S East 11.3 Bucks 6.2	Monitor only No target set	148 (12.4 per 10,000 children)	103 (Q2 Jul-Sep) (8.7 per 10,000 children)	Monitor only No target set	Monitor only	
Monitor Number of children ceasing on a CPP (Demand/outcome measure)	351 (29.8 per 10,000 children) average of 88 per quarter or 7.5 per 10,000)	During 2013/14 (per 10,000 children) England 47.3 S East 38.9 Bucks 20.4 Average per quarter England 11.8 S East 9.7 Bucks 5.1	Monitor only No target set	69 (5.8 per 10,000 children)	97 (Q2 Jul-Sep) (8.2 per 10,000 children)	Monitor only No target set	Monitor only	
2a Percentage of children remaining on a CPP for 2 years or more (Lower nos. are better) (Timeliness measure)	As at 31 st March 2015 3% 11 children	As at 31 st March 2014 England 2.6% S East 3.2% Similar Las 3.3% Bucks 6.2%	Target not set	3% (13 children) 30.6.15	4% (15 children 30.9.15)	 Compared to 31.3.15 results		This has remained relatively stable . The new CP Manager is reviewing all children who have been on a plan for more than 18 months to ensure that the child’s needs are being met.
2b No. of children returning to a CPP (Lower nos. are better) (Quality measure)	77 (18%)	2013/14 Eng 15.8% S East 18.7% Bucks 22.3%	To be set	35 (24%)	22 (21%) (Q2 Jul-Sep)	 Compared to 14/15 % result		Previous decision making is affecting this indicator and is expected to do so for around 9 to 12 months. The threshold has been revised which is prompting partners to re-refer children onto a plan Professional standards training has been undertaken for chairs which will improve decision making.

Non-Financial Performance – Children’s Services Portfolio								
Performance Measure.	2014/15 Provisional.	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
Overall monitor:- Making children safe by assuming Parental Responsibility for them when required by law						Monitor only. No targets set		
Total no of looked after children (Outcome/demand measure)	At 31 st March 2015 436 children 37.0 per 10,000 children	At 31 st March 2015 (per 10,000 children) England : 60 S East: 49 Bucks: 37	Monitor only No target set	438 As at 30 th June 2015 (36.8 per 10,000 children)	447 30.9.15 (37.6 per 10,000 children)	Monitor only No target set		
No. of children starting to be looked after (Outcome/demand measure)	153 (13.0 per 10,000 children) average of 38 per quarter or 3.3 per 10,000	During 2014/15 (Rate per 10,000 children) England 26.8 S East 22.7 Bucks 13.0 Average per quarter England 6.7 S East 5.7 Bucks 3.3	Monitor only No target set	48 (4.0 per 10,000 children)	70 (Q2 Jul-Sep) (5.9 per 10,000 children)	Monitor only No target set		
No. of looked after children leaving (Outcome/demand measure)	155 (13.1 per 10,000 children) average of 39 per quarter or 3.3 per 10,000	During 14/15 (Rate per 10,000 children) England 26.8 S East 21.4 Bucks 13.5 Average per quarter England 6.7 S East 5.4 Bucks 3.4	Monitor only No target set	60 (5.0 per 10,000 children)	42 (Q2 Jul-Sep) (3.5 per 10,000 children)	Monitor only No target set		

Non-Financial Performance – Children’s Services Portfolio								
Performance Measure.	2014/15 Provisional.	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
Overall Indicator:- 3 Improving children’s experience of being in care								
3a No of looked after children achieving permanence during the year * (Higher numbers are better) (Quality/demand indicator)	No. of children adopted during 13/14 30	2014/15 (Children adopted as a % of children ceasing to be looked after) England 17% S East 18% Bucks 20%	Target not yet set	13 adoptions	24 Adoptions Apr-Sept	 compared to Apr-Sept 14/15 result	 Compare to Apr-Sep 14/15 result	Data relates to adoptions only.
3b The average time to permanence for looked after children (Timeliness measure) (Data refers to adoptions)	No data	Proxy benchmark Average no. days between a child entering care and moving in with their adoptive family 3 yr. average. 2010-13 Bucks 649 days. 2nd longest time compared to 9 similar councils. Oxfordshire best at 450 days. Bucks longer than England average of 647 days			Data not available at time of reporting			

Education & Skills Portfolio.

Cllr. Zahir Mohammed



Link to Strategic Plan 2015-17 priorities and results.

Safeguarding our vulnerable

Key results sought


- Vulnerable children are supported to fulfil their potential

Creating opportunities and building self-reliance

Key results sought

- Buckinghamshire young people achieve excellent results throughout their education
- Buckinghamshire residents are skilled and ready for employment
- Improved health and wellbeing for all our residents

Financial Performance – Education & Skills Portfolio


Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE					
Education and Skills (non DSG)	38,376	39,576	1,199	3.3	
DSG	(2,247)	(2,248)	(1)	0	

REVENUE – COMMENTS

Education and Skills

The forecast for Client Transport will be reviewed during October for accuracy, as there will then also be more certainty around the income forecast based on actual take up of paid for transport.







- £388k relates to mainstream clients largely due to the transition of eligible primary pupils to secondary school and a larger number than previously experienced of late referrals for eligible pupils requiring short notice transport solutions to be established at start of the academic year. The savings target for this area is £1.786m of which only £1.64m is forecast to be achieved.
- £599k relates to Special Educational Needs and Disabilities. This is as a result of transport changes over the summer for the new academic year and impact of high cost temporary contracts. In addition there has been a significant fluctuation in demand within SEN transport requirements which is being managed through temporary contracts.
- £121k relates to PRU and is due to a combination of demand experienced in 2014-15 which is predicted to continue, the requirement for single occupancy transport and the impact of increased for temporary contracts.








Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
CAPITAL					
Released	31,556	31,198	-358	-1.1%	
Unreleased	69	631	562	814%	
Funding	-11,454	-11,093	362	-3.1%	










CAPITAL – COMMENTS





- The slippage on unreleased relates to two projects High Ash Kitchen project £312k and Chiltern Gate special School project 385k. This is a result of planning issues experienced on the High Ash Project namely objections from the general public and Sport England, and a revised start on site date from the Architects at Chiltern Gate. An update is awaited from Property Services on the High Ash project.
- There is a potential pressure of £1.7m on property maintenance. The forecast is currently being reviewed; however the pressure may need to be addressed by reducing or delaying planned works
- The overspend showing on unreleased is as a result of accelerated spend on projects. These will either be funded by bringing forward funding from a future year or using any in year slippage should any occur later in the year.
- There could be some potential slippage on primary school places as a result of planning issues and delays through the tender process. These projects will be closely monitored and the forecast will be updated as information becomes available.

For the Education & Skills portfolio an overall indicator has been introduced which provides a Red Amber or Green status based on a number of more specific performance measures appearing underneath – thereby increasing the number of measures shown. (The overall higher level indicator is counted in the balanced scorecard.) 2015 results are provisional data released by Department for Education.

Non-Financial Performance – Education & Skills Portfolio							
Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2015 Academic year (Sep 14 to Jul 15)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
Buckinghamshire young people achieve excellent results throughout their education							
Overall Indicator :- 1 Improving Education Standards at Early Years Foundation Stage							
1a Early Years Foundation Stage. % of children reaching a good level of development (Higher is better) (Outcome indicator)	64%	S East 70% England 66%	65%	68%			
Early Years Foundation stage. Good level of development" gap between free school meals and others (Lower is better) (Outcome monitor)	24 percentage points	(2014) (percentage points) S East 21 England 19	Monitor only No target set	Results are available during Autumn/Winter			
Overall Indicator :- 2 Improving Education Standards at Key Stage 1							
2a % of pupils achieving level 2 or above in reading at KS1 (higher % are better) (Outcome measure)	92%	Similar LA 92% S East 92% England 90%	93%	92%			

Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2015 Academic year (Sep 14 to Jul 15)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
2b % of pupils achieving level 2 or above in writing at KS1 (Higher percentages are better) (Outcome measure)	88%	Similar LA 89% S East 89% England 89%	89%	89%			
2c % of pupils achieving level 2 or above in maths at KS1 (Higher % are better) (Outcome measure)	93%	Similar LA 94% S East 94% England 93%	94%	94%			
Overall Indicator :- 3 Improving Education Standards at Key Stage 2							
3a % of pupils achieving level 4+ in reading, writing and maths at KS2 (Higher percentages are better) (Outcome measure)	80%	Similar LA 81% S East 80% England 80%	81%	82%			
3b Attainment gap between pupils in receipt of free school meals and the rest at Level 4+ in reading, writing and maths at KS2 (Lower is better) (Outcome measure)	25 percentage points	percentage points S East 22 England 18	19 percentage points	Results are available during Autumn/Winter			


Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2015 Academic year (Sep 14 to Jul 15)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
3c % of pupils making expected progress between KS1 and KS2 in reading (Higher % are better) (Outcome contribution measure)	93%	Similar LA 91% S East 91% England 91%	94%	92%			
3d % of pupils making expected progress between KS1 and KS2 in writing (Higher % are better) (Outcome contribution measure)	92%	Similar LA 94% S East 93% England 93%	93%	94%			
3e % of pupils making expected progress between KS1 and KS2 in maths (Higher % are better) (Outcome contribution measure)	90%	Similar LA 88% S East 89% England 89%	91%	90%			
Overall Indicator :- 4 Improving Education Standards at Key Stage 4							
4a % of pupils achieving 5 or more GCSE at A* to C including English and Maths (Higher % are better)	69.5%	Eng. 52.8% S East 59.0% Similar 61.1%	73%	68%			A drop in performance compared to the previous year and against the target, however the Dept for Education have made changes to the way performance at KS4 is measured, which have meant that national results have also decreased.. Bucks compares well to the English, regional and similar council averages.

Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2015 Academic year (Sep 14 to Jul 15)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
4b Gap between children on free school meals and others achieving 5 or more GCSE at A* to C including English and maths (Lower is better) (Outcome measure)	42.5 percentage points (provisional)	percentage points (2014) England 27 S East 33.5 Similar 33.9	40 percentage points		Results are available during Autumn/Winter		
4c % of pupils making expected progress between KS2 and KS4 in English (Higher % are better) (Contribution to outcome measure)	78%	Eng. 70.0% S East 72.6% Similar 73.6%	79%	77%			
4d % of pupils making expected progress between KS2 and KS4 in maths (Higher %. are better) (Contribution to outcome measure)	77%	Eng. 66.6% S East 69.3% Similar 72.0%	78%	78%			

Overall Indicator :- 5 Improving Education Standards for Looked After Children							
Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2014 Academic year (Sep 13 to Jul 14)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
Vulnerable children are supported to fulfil their potential							
Early Years) % of Looked After Children reaching a good level of development			Monitor only No target set				
% of Looked After Children achieving level 2+ in reading, writing and maths at Key Stage 1 (Higher % are better) (Outcome measure)	Reading 50%	Reading England 71% S East 71 %	Monitor	Results are available during Autumn/Winter			
	Writing Data suppressed	Writing England 61% S East 63%	Monitor	Results are available during Autumn/Winter			
	Maths 43%	Maths England 72% S East 71%	Monitor	Results are available during Autumn/Winter			
5a% of Looked After Children achieving level 4+ in reading, writing and maths at Key Stage 2 (Higher % are better) (Outcome measure)	43%	England 48% S East 45%	42%	Results are available during Autumn/Winter			
5b % of looked after children pupils achieving 5 or more GCSE at A* to C including English and Maths (Higher % are better) (Outcome easure)	20.6%	Eng. 12.0% S East 11.7% Similar 12.5%	25%	Results are available during Autumn/Winter			

Overall Indicator :- 6 Improve Education Standards for Special Educational Needs and Disability (SEND) pupils.							
Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2014 Academic year (Sep 13 to Jul 14)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
6a (Early Years) % of SEND reaching a good level of development (Higher % are better) (Outcome measure)	4%		5%	Results are available during Autumn/Winter			
6b (KS1) % of SEND pupils achieving level 2+ in reading (Higher % are better) (Outcome measure)	Reading 32%	England 25% S East 27%	33%	Results are available during Autumn/Winter			(Children with a statement of special educational needs only)
6c (KS1) % of SEND pupils achieving level 2+ in writing (Higher % are better) (Outcome measure)	26%	England 19% S East 21%	27%	Results are available during Autumn/Winter			(Children with a statement of special educational needs only)
6d (KS1) % of SEND pupils achieving level 2+ in maths (Higher % are better) (Outcome measure)	36%	England 28% S East 31%	37%	Results are available during Autumn/Winter			(Children with a statement of special educational needs only)

Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2014 Academic year (Sep 13 to Jul 14)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
6e (KS2) % of SEND pupils achieving level 4+ in reading, writing and maths (Children with a statement of special educational needs only) (Higher % are better) (Outcome measure)	19%	England 15% S East 14%	20%			Results are available during Autumn/Winter	(Children with a statement of special educational needs only)
6f % of SEND pupils achieving 5 or more GCSE at A* to C including English and Maths (Higher % are better) (Outcome measure)	13.1% (Provisional)	England 8% S East 8.9% Similar 12.6% (provisional)	15%			Results are available during Autumn/Winter	

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
Buckinghamshire young people achieve excellent results throughout their education								
% of children attending good or outstanding schools (Outcome contribution monitor)	81% (Q4)	78% National average	Monitor only No target set	81%	83% (Sep)	Monitor only No target set		.
Improved health and wellbeing for all our residents								
% of children who are happy with their life as a whole. (BCC Quality of Life Survey) (Outcome monitor)	80%		Monitor only No target set	Data not available at time of reporting	Data not available at time of reporting	Monitor only No target set	N/A	
Buckinghamshire residents are skilled and ready for employment								
7 Number of adults on Adult Learning provision (Higher numbers are better) (Activity/demand measure)	8857		TBC	Data not available at time of reporting		NA	NA	

Proxy Benchmark		
Organisation	Learner Satisfaction with training (Score out of 10) 2013/14	Employer Satisfaction with training. (Score out of 10 2013/14)
All	8.6	8.2
Similar to Bucks	9	8.0
Bucks	9	9.1

(Data from Skills Funding Agency)

Resources Portfolio.

Cllr. John Chilver




Link to Strategic Plan 2015-17 priorities and results.

Crosscutting Theme

Throughout all our work, we are committed to achieving the best possible value for money. We will continue to focus on delivering all of our services as efficiently as possible.

Financial Performance - Resources Portfolio

Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE	22,236	23,243	1,007	4.5%	


REVENUE – COMMENTS

Overall the Resources portfolio is forecasting an overspend of £1,007k.

The main pressure is within Property, both Consultancy and Operations, with forecast overspends of £747k and £306k respectively. The pressure in Property Consultancy comes from increased costs of maintaining additional assets as part of the maintenance contract (£200k), invoices received last month that related to work performed last year (£200k), inability to deliver some MTP savings (£180k) and £120k pressure in the Health & Safety team, due to staffing cost pressures and a shortfall in projected income. The cost pressure in Property Operations comes as a result of increased security costs at Wycombe and loss of rental income at Winslow

There is a forecast overspend of £12k in Regeneration & Infrastructure. The income / recharge forecasts are subject to further review to ascertain whether this increased cost can be recovered. A break even position at year end is expected.

It seems unlikely that some project savings will be delivered in the financial year. The projects that are looking to deliver these savings are progressing, but the timing of the savings mean there could be a further adverse impact on the outturn. In the meantime, the Service continues to review all activity budgets across the portfolio to identify opportunities for reducing expenditure and achieving a balanced position.









Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
CAPITAL					 (released)
Released	9,155	7,751	-1,404	-15.3%	
Unreleased	1,290	615	-675	-52.3%	
Ringfenced funding	-517	-915	-398	77%	

CAPITAL – COMMENTS



Property is forecasting an underspend of £1,341k. This follows the budget restructure so that schools related costs are reported in the Education and Skills portfolio. However, further realignment of budgets is likely, with budgets for both emergency / planned school maintenance works to be transferred to the Education and Skills portfolio. The pressure on property maintenance budgets may need to be addressed by reducing or delaying planned work.

ICT's outturn forecast is showing breakeven. This is being kept under review to ensure deliverability in-year.

Non-Financial Performance – Resources Portfolio

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
Achieving best value for money and delivering services as efficiently as possible								
1 Revenue expenditure keeps to budget (Best to have no under or overspends) (Outcome measure)	£2.2m underspend		Breakeven	£0.3m overspend	£1.8m forecast overspend at year end			See revenue budget table summary and individual portfolio tables for more information.
2 Released capital expenditure keeps to budget (Best to spend allocated budget) (Outcome measure)	£26.8m slippage (released capital)		Breakeven	£3.6m Underspend/slippage	£2.8m forecast slippage/underspend (Released capital)			See capital budget table summary and individual portfolio tables for more information.
3 Reduce revenue through service efficiencies (Higher efficiency savings are better) (Activity measure)	No data		£15.1m	£14.6m	£14.4m Forecast at year end			
4 Increase revenue through additional income (Higher income is better) (Activity measure)			£2.8m	£2.7m	£2.8m Forecast at year end			

Non-Financial Performance – Resources Portfolio

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest performance	Getting better or worse	Narrative
5 Reduce the total cost of the workforce (Lower costs are better) (Activity Indicator)	2.9% Reduction (from £82.5 in 13/14 to £80m in 14/15)		No target set	£19,836,811 (Apr-Jun)	£20,899,000 (Jul-Sep) £40,735,811 (YTD Apr-Sep)	No target set	 Apr-Sep 2015 compared to Apr-Sep 2014	The figure includes BCC employees and also agency, interim and specialist contractors. The year to date figure is 2.9% higher than the same period last year.
6 Remain in the bottom 50% of County Councils for level of council tax for 14/15 (Outcome measure)	12 th lowest out of 27	Band D charge 2015/16 Bucks £1116 Counties £1131 England £1484	Lowest 50%	12th lowest out of 27 2015/16				

Planning & Environment Portfolio.

Cllr. Warren Whyte




[Link to Strategic Plan 2015-17 priorities and results.](#)

Keeping Buckinghamshire thriving and attractive

Key results sought


- Protecting our high quality natural environment

Financial Performance – Planning and Environment Portfolio

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE	18,559	18,619	60	0.3%	



REVENUE – COMMENTS




Overall the portfolio is forecasting an overspend of £60k resulting from delays in delivering project saving targets. Actions are being taken to deliver these savings but the full benefits are unlikely to be achieved this financial year. A detailed cost and vacancy review has been undertaken.

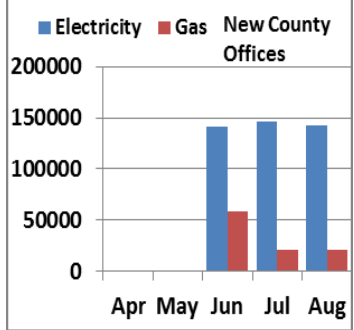
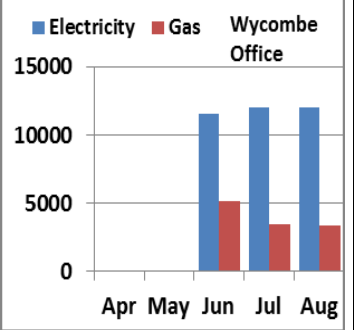
Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
CAPITAL					
Released	5,913	5,274	-639	-11%	(released)
Unreleased	399	0	-399	-100%	
Ringfenced funding	-1,207	-1,207	0	0%	

CAPITAL – COMMENTS

Overall variance is an underspend/slippage of £1,038k - £399k of this is unreleased budgets. Where forecasts have not been entered on SAP project managers have been challenged to amend accordingly. Budget capital profiles are also under review.

Non Financial Performance – Planning & Environment Portfolio								
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Latest result	Latest Performance	Getting Better or worse	Narrative
Protecting our high quality natural environment								
1) Reduce the total amount of residual household waste produced per household (kg). (Lower is better) (Outcome measure)	498 Kg	2013/14 Eng 555kg S East 588kg County 533kg Bucks 520kg	615.00Kg 256.25Kg Apr-Aug	131.45kg	218.27kg Apr-Aug			Data is cumulative kg's per household totalling 218.27 Kgs 'Year to date' allowing comparison with 2014/15. Cumulative Performance is approx. 4% down on 14/15 but on track to exceed 15/16 Target.
2) Percentage of residual household waste sent for recovery (supported by provision of the new Energy from Waste facility) (Higher % are better) (Outcome measure)	New for 15/16			Data not available at time of reporting				
3) Successful delivery of waste contracts through exception reporting on key contract monitors.. (Higher % are better) (Outcome measure)	New for 15/16			Minor issues noted	98.61% of key performance indicators have been achieved August	No target	NA	

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	Q2 Performance	Getting Better or worse	Narrative
4) The two year percentage of County Matter planning applications processed within 13 weeks (or longer within prescribed circumstances) (Higher % are better) (Activity measure)	63% (2 years to end March 15)		40.00%	69.23%	Data not available at time of reporting	 Based on Q1 result		
5) Percentage of fly tipping cases resulting in successful prosecution, appeals and court actions (Higher % are better) (Activity measure)	87.3%		80.00%	86.91%	Data not available at time of reporting	 Based on Q1 result		We have just passed the 500th prosecution. A notable fact worthy of recognition.
Number of reported clearances of fly-tipping (Activity/Demand monitor)			Monitor only No target set	See narrative	See narrative	Monitor only No target set	Monitor only No target set	Pace Interviews: April 4, May 7, June 3, July 3, August 10, Sept 8, Convictions:- April 5, May 4, June 6, July 5, Aug 4, Sept 4.
The amount of water consumption within County Offices (Contribution to outcome monitor)	Wycombe Waiting data	Wycombe 2013/14 (m3) Apr-Mar 1678	Monitor only No target set	See narrative				Water consumption for the for Wycombe Area Office is not available Water consumption for the NCO is: April DNA May DNA June 498 July 520
	New County Waiting data	New County 2013/14 (m3) Apr-Mar 6187		See narrative				

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	Q2 Performance	Getting Better or worse	Narrative																							
6) Reduction in energy consumption and CO2 emissions from LA Estate and Operations (Contribution to outcome measure)	New for 15/16		Target not yet set		 <table border="1"> <caption>New County Offices</caption> <thead> <tr> <th>Month</th> <th>Electricity</th> <th>Gas</th> </tr> </thead> <tbody> <tr> <td>Jun</td> <td>~140,000</td> <td>~60,000</td> </tr> <tr> <td>Jul</td> <td>~145,000</td> <td>~20,000</td> </tr> <tr> <td>Aug</td> <td>~140,000</td> <td>~20,000</td> </tr> </tbody> </table>	Month	Electricity	Gas	Jun	~140,000	~60,000	Jul	~145,000	~20,000	Aug	~140,000	~20,000	 <table border="1"> <caption>Wycombe Office</caption> <thead> <tr> <th>Month</th> <th>Electricity</th> <th>Gas</th> </tr> </thead> <tbody> <tr> <td>Jun</td> <td>~11,500</td> <td>~5,000</td> </tr> <tr> <td>Jul</td> <td>~12,000</td> <td>~3,500</td> </tr> <tr> <td>Aug</td> <td>~12,000</td> <td>~3,500</td> </tr> </tbody> </table>	Month	Electricity	Gas	Jun	~11,500	~5,000	Jul	~12,000	~3,500	Aug	~12,000	~3,500	<p>Electricity and gas consumption for the Wycombe Area Office is: April DNA, May DNA June 11582 (electricity) 5128 (gas) July 11968 (electricity) 3486 (gas) August 11968 (electricity) 3411 (gas)</p> <p>Electricity and gas consumption for the NCO is: April DNA, May DNA June 141807 (electricity) 58291 (gas) July 146349 (electricity) 21767 (gas) August 142547 (electricity) 19495 (gas)</p>
Month	Electricity	Gas																													
Jun	~140,000	~60,000																													
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Jul	~12,000	~3,500																													
Aug	~12,000	~3,500																													
7) Reduction in CO2 emissions from estate, business mileage, street lighting as per Carbon Management Plan (Contribution to outcome measure)			Target not yet set	Data not available at time of reporting																											

Transportation Portfolio.

Cllr. Mark Shaw



Link to Strategic Plan 2015-17 priorities and results.

Keeping Buckinghamshire thriving and attractive

Key results sought

- Improved condition of roads and footpaths
- Improved road and rail connectivity


Financial Performance – Transportation Portfolio

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE	27,046	27,348	302	1.1%	

REVENUE – COMMENTS




Overall the Transportation portfolio is forecasting an overspend of £302k for the year. This includes the portfolio overspend from 14/15 of £106k carried over into 15/16 which is still to be recovered and £188k resulting from project savings targets which action is being undertaken against but is unlikely to be achieved this financial year.

The Service continues to review all activity budgets across the Transportation portfolio to identify opportunities for reducing expenditure and achieving a balanced position.

Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
CAPITAL					 (released)
Released	38,328	37,375	-952	-2%	
Unreleased	540	0	-540	-100%	
Ringfenced funding	-3,433	-2,089	1,344	-39%	

CAPITAL - COMMENTS

The overall capital position shows an underspend/ slippage for Transportation of £148k. This is attributable to timing issues and at this stage there are no significant underspends/ slippage expected on the capital schemes. Some re-profiling is expected in year.

Non-Financial Performance – Transportation Portfolio								
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	Q2 Performance	Getting better or worse	Narrative
Improved condition of roads and footpaths								
1. % of Category 1 defects made safe next working day (Higher percentages are better) (Activity/demand measure)	Waiting data		98.00%	97.98%	Data not available at time of reporting	 Based on Q1 result	N/A	Data not yet available due to the introduction of CONFIRM to record data
2 % of inspected defect repairs compliant with quality requirements (Higher % is better) (Quality measure)			95.00%	94.43%	Data not available at time of reporting	 Based on Q1 result	N/A	Data not yet available due to the introduction of CONFIRM to record data
3. Delivery of the capital maintenance programme (Higher % are better) (Activity/demand measure)	100%		90%	100%	97% (August)	 (Aug)	NA	

Non-Financial Performance – Transportation Portfolio								
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	Q2 Performance	Getting better or worse	Narrative
4 Satisfaction with highway condition (TfB NHT Survey) (Higher numbers are better) (Outcome measure)	20.90 (3 year average score)	Comparator group average score 2014 30.6 BCC 2014 ranked 23 out of 24 comparator councils	No target set	Annual data available during Q3				Data is annual and available during the Autumn
5 Satisfaction with highway maintenance (TfB NHT survey) (Higher numbers are better) (Outcome measure)	44.43 (3 year average score)		No target set	Annual data available during Q3				Data is annual and available during the Autumn
Satisfaction with pavements and footpaths (NHT Survey) (Higher % are better) (Outcome measure)	52.01 3 year average score	2014 Comparator group average = 54.7 Bcc ranks 21 out of 24 comparator councils	Monitor only No target set	Annual data available during Q3				
Improved road and rail connectivity								
Satisfaction with local bus services (NHT Survey) (Higher number are better) (Outcome measure)	55.18	2014 Comparator group average = 58.6 Bcc ranks 20 out of 24 comparator council	Monitor only No target set	Annual data available during Q3				

1 Corporate Costs & External Funding – underspend £3.977m

Contingencies are currently forecast to underspend by £3.2m. This reflects the release of contingencies agreed to date, full use of the Redundancy contingency, and that the Severe Weather reserve will either be utilised in year or transferred to the Severe Weather reserve if unused in year. There are a number of proposals under discussion for further calls on contingency budgets to address some of the pressures reported in portfolio budgets so this position is likely to change.

Treasury Management and Capital Financing current has a reported underspend of £68k due to a slightly reduced requirement for Capital Financing.

External Funding currently reports an over-achievement of income of £1.465m. This largely relates to additional Section 31 grant in respect of Business Rate Retention (£367k), returned New Homes Bonus top-slice (£134k) and un-ring-fenced grant in relation to the Independent Living Fund (£891k) . A Decision has recently been taken by the Cabinet Member for Resources that the ILF grant can be added to Adult Social Care budgets, and as such this grant should be discounted from the External Funding underspend. The adjusted underspend is £574k.

2 Contingencies Table

The table below reflects the current position of contingencies. A number of these contingency budgets may be used as part of portfolio action plans to reduce overspends.

Contingencies 2015/16					
	Original Budget	Allocated	Revised Budget	Spend	Un-allocated
	£'000	£'000	£'000	£'000	£'000
Budget Risk Contingency					
Transformation Pension Strain	750		750		- 750
Inflation	400		400		- 400
Pay inflation - BCC	1,630	- 1,263	367		- 367
Risk on new MTP proposals	841	- 700	141		- 141
Risk on FS savings	200		200		- 200
Total	3,821	- 1,963	1,858	-	- 1,858
Service Risk Contingency					
Health & Social Care Act	1,000		1,000		- 1,000
Older People care package choices	100		100		- 100
Social Worker Recruitment & Retention	500		500		- 500
Social care pressures	500		500		- 500
Winter Maintenance	500	- 500	-		-
Childrens safeguarding	500		500		- 500
Home to School Transport	250	- 75	175		- 175
Fostering Business Case	428		428		- 428
Total	3,778	- 575	3,203	-	- 3,203
Redundancy Contingency					
Redundancy Contingency	750		750	88	- 662
Total	750	-	750	88	- 662
Total Contingencies	8,349	- 2,538	5,811	88	- 5,723

1. Payment target -10 day payments

Portfolio Target 87%	Invoices this year to date	Late invoices this year to date	% made on time YTD
Leader	106	20	81%
Community Engagement	212	25	88%
Health and Wellbeing	1,208	144	88%
Children's Services	306	59	81%
Education and Skills	665	63	91%
Resources	505	47	91%
Planning and Environment	162	9	94%
Transportation	39	2	95%
Total BCC	3,203	369	88.5%

2 Aged Debt

The table below shows the current Aged debt position of the authority.

Portfolio	Aged Debt				Total Due
	1 - 30 Days	31 - 60 Days	61 - 90 Days	>90 Days	
Secured					
Health and Wellbeing	30k	55k	84k	1,899k	2,068k
Children's Services	0k	0k	0k	58k	58k
Portfolio Not Determined	0k	0k	0k	58k	56k
Secured Total	30k	55k	83k	2,014k	2,182k
Unsecured					
Health and Wellbeing	1,815k	272k	374k	2,740k	5,200k
Children's Services	14k	1k	15k	736k	766k
Education and Skills	850k	129k	51k	1,690k	2,720k
Community Engagement	7k	1k	23k	113k	144k
Finance and Resources	118k	147k	49k	801k	1,114k
Leader	11k	0k	1k	0k	12k
Planning and Transportation	650k	200k	353k	331k	1,534k
Environment	85k	5k	11k	156k	257k
Below the Line	0k	0k	0k	91k	92k
Portfolio Not Determined	-52k	-90k	-55k	-245k	-442k
Unsecured Total	3,498k	666k	822k	6,412k	11,398k
Grand Total	3,527k	721k	905k	8,427k	13,580k

3 General Reserves

The table below reflects the forecast position of General Fund reserves, allowing for known and planned usage in year.

		£m	£m
	General Fund at 1 April 2015		21.043
Add	Budget Roll Forwards	0.106	0.106
			21.149
Less	Current overspend	- 1.778	
	Planned use of Reserves in MTP	- 0.404	
	Additional Plane & Patch works	- 3.000	
			- 5.182
	Estimate of General Fund at 31 March 2016		15.967
